

SITHFAB021 PROVIDE RESPONSIBLE SERVICE OF ALCOHOL

About the course:

Responsible Service of Alcohol (RSA) training is the foundation that qualifies you to sell, serve or supply liquor.

To sell, serve or supply alcohol in NSW, you must complete an RSA training course provided by an approved training provider.

If you are new to the liquor industry or your RSA competency training took place more than five years ago, you need to complete a full training course.

Candidates who successfully complete the course will receive the unit of competency SITHFAB021 – Provide responsible service of Alcohol. This course covers a range of topics including:

- NSW liquor laws and selling, serving, or supplying alcohol responsibly
- Intoxication, including assisting customers to drink within appropriate limits, assessing alcohol affected customers and refusing service
- Minors, including ID checks and secondary sale/supply
- Harm minimisation strategies
- Compliance and enforcement



OCTEC LIMITED
**TRAINING
SERVICES**

RTO Number 90142



1800 045 370
www.octec.org.au
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Who should complete RSA training

RSA training applies to:

- club secretaries and club directors (if they serve alcohol)
- licensees and managers
- service staff
- RSA marshals
- crowd controllers
- security staff
- promotional staff
- volunteers.

RSA Certification and Competency Card

Interim certificates

Upon successful completion of an RSA course, you will receive an interim certificate. This certificate is valid for 90 days and allows you to work immediately.

Competency cards

To obtain a NSW RSA competency card, present your interim certificate to a Service NSW centre and complete a 100 point identification check. Service NSW will send your card to your nominated address via mail. Please allow up to one month for its delivery.

Entry Requirements:

Whilst there are no prerequisite for this accredited unit any student that is enrolling into this unit must be over the age of 18 years of age.

How long will my training program run:

Each program will go for 1 day
9.00am to 4.30pm

Delivery Modes:

Classroom Training.
All programs include self-directed learning.

Eligibility for Training:

- Students may need to complete Language, Literacy and Numeracy (LLN) and achieve appropriate ACSF LLN level
- Able to provide a Unique Student Identifier (USI)
- Evidence of Citizenship, Australian Permanent Residency, Humanitarian Visa holder or NZ Citizen
- Be over the age of 18 years of age

Student Fees: \$250

Additional information

This flyer provides basic information about this program. For full details of this program, and the service that OCTEC Training Services provide, please refer to our Learner Handbook.

Students must review the Learner Handbook before enrolling into this program.

For further details and information, please contact OCTEC Training Services.



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